

Terms and Conditions

PRODUCTS

The German Shepherd Dog Club of Queensland Incorporated provides current members with the option to renew their membership subscription via online payment of an invoice, and the option of new members to purchase a membership subscription. We provide items of merchandise for sale.

PRIVACY STATEMENT

All the information you provide the GSDCQ Inc is regarded as highly confidential. It is used for internal purposes only. Any information you provide will be held with the utmost care, and is collected and used by us solely to provide you with the best service possible, and for payment, accounting and club communication purposes (e.g. our newsletters). Your information is treated as strictly confidential and will not be sold, leased, disclosed, or loaned to a third party unless otherwise required by law or with your explicit consent.

For more information about privacy issues in Australia and protecting your privacy, visit the Australian Federal Privacy Commissioner's website at <http://www.privacy.gov.au>

Credit Card Information

We do not view, collect, retain or otherwise have access to your credit card or bank details. Credit card details are processed via the Commonwealth Bank (Comm Bank) which offer world-class, secure payment gateways. These gateways employ the latest in encryption and security technology to keep your credit card details safe. When making a payment with us you will be transferred to the gateway's secure site before submitting your credit card details.

Security Information about the Commweb Internet Payment Service

At the GSDCQ Inc. we offer the convenience of this secure real-time authorisation and payment service. The GSDCQ Inc. website has been certified by the Comm Bank to enable us to take credit card payments over the Internet. We currently accept payment from Visa and MasterCard credit cards.

NOTE: When you click the "Checkout" button you will be dealing directly with the Comm Bank to make the credit card payment. Your credit card details are **not** provided to the GSDCQ Inc. by Comm Bank. At the GSDCQ Inc. we do not, at any time see, keep or store your credit card details. Your transaction with Comm Bank is secured using the Payment Card Industry Data Security Standard. Your credit card and personal details are encrypted when transmitted over the Internet.

Cookies: Your browser must be capable of accepting 'cookies' and have 'cookies' enabled.

REFUNDS and RETURNS

Membership renewals: the GSDCQ Inc does not refund Membership renewal payments. If you wish to alter your membership category and amount payable, please contact the membership officer at membership@gsdcqld.org.au

Show or trial Entries: The GSDCQ Inc. does not refund Show or Trial entry payments. No refunds will be made if a show is cancelled due to extreme weather.

Merchandise: All returns or exchanges of merchandise purchased are by prior arrangement only. Goods being returned must be in original packaging and fit for re-sale. All return freight charges are the responsibility of the purchaser unless the item is faulty or has been sent in error by us. No claims recognised after 14 days. We recommend that you use Express Post Parcel or insured Parcel Post for shipment for your own protection. This provides proof that the item was mailed if we do not receive the returned package. Send returned products to: GSDCQ, 16 Luscombe Crescent, Wolffdene Qld 4207

If provided, refunds will be provided in the same currency as originally billed i.e. AUD.

Delivery of Orders Merchandise is made to order and will be dispatched as stock is available. You will be advised of the delivery and/or availability of pick up. Stock availability can cause delays.

Our standard shipping method is via Australia Post. Our minimum shipping charge is \$15.00 which includes delivery by Australia Post. Further charges are made based on value vs. weight.

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Payment Options

Select the appropriate option when completing the order or payment form online with a Mastercard or Visa credit card

Currency / Prices

All prices listed on this web site are in **Australian Dollars** and have GST included. We endeavour to keep prices displayed on this site as accurate as possible. However, prices are subject to change. If for any reason, the price displayed on this site is different from the actual price of the item or subscription, we will phone you to seek your approval of the new price before charging you.

Typographical

We shall not be responsible for any inaccuracies, typographical errors or omissions found on this web site. We reserve the right to make product information and pricing changes without notice. Specifications, features and promotions about products found on this web site are obtained from the manufacturer and may be changed by the manufacturer without our knowledge at any time. In the event that a product is listed at an incorrect price due to error in pricing, we shall have the right to refuse or cancel any orders placed for that product, even when the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, we shall issue a credit to your credit card account.

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CONTACT US

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Wolffdene Qld 4207

Email: secretary@gsdcqld.org.au

If you have any concerns or feedback, please email the GSDCQ at secretary@gsdcqld.org.au

The German Shepherd Dog Club of Queensland Incorporated reserves the right to modify or amend this Statement at any time.